



**TNT Meeting Minutes
July 11, 2016
Frontier of Flight Museum
Dallas, TX**

Meeting in Session – 10:08
Attendees – 27 (29 registrations)

Welcome & Introductions—Tina Chaffin

What is a training goal you hope to accomplish?

Treasurer’s Report—Robbyn Hart

Balance -\$4109.85 – questions on money ask Robbyn
Plus checks received today

Motion to accept April Meeting Minutes - TNT Membership

Tommy Bushek motion
Pam Frisk seconded the motion

Meeting Venue Conversation – Connie Chavarria

Discussion to move one meeting from Dallas to San Antonio or possibly Austin (no research done on Austin site due to there being more flights to San Antonio). Purpose of relocation is to enhance training in South Texas as some people are unable to travel to Dallas due to financial restrictions and distance.

What will be gained – diverse views, increased attendance: from 20 to 26 agencies; from 23 attendees to 54 attendees (42.5% increase).

Andrea Wilson advised Bexar County would host for free. Sherry Decker said maybe we could have RFP – 3 host agencies a year – could be handled 4 years out similar to conferences. Kelsey Dean said she would be able to do research for Austin location and her COG might be able to host for free.

Fiscal years discussed and TNT year is January to December.

Sherry Decker made a motion to vote at the meeting with the offsite meeting contingent on the outcome of the PETS meeting tomorrow. Charlesetta Malone seconded. A vote was taken from today’s attendees and it was unanimous for the offsite meeting.

Tina Chaffin advised people haven’t voted in the past for a change of location, i.e., 8 out of 12 voted against changing the location last time.

Audrey Alsip asked if PETS didn’t agree with change of location what would happen to the meeting the second day, i.e., would people then have to travel to Dallas the next day for PETS?



Charlesetta Malone asked if Houston would be considered and Connie Chavarria advised Houston would be a consideration but she feels that more people from South Texas would go to San Antonio because the San Antonio location is closer for them. Mike Mendoza said more research should be done for additional new locations to increase TNT membership.

Sherry Decker suggested the first meeting should be complimentary like it was in the past. Robin Malatesta asked what the benefit would be to attending just one meeting. Robbyn Hart advised her concerns were price increase and that budgets have already been approved for 2017.

Tina Chaffin feels that we would have to change the format of the meetings.

Cindy Moorhead requested if teleconferencing was a consideration. Sherry Decker advised it was hard to do for longer than one hour. Tina Chaffin advised there were technical problems as some people couldn't hear voices and some couldn't get video. Mike Mendoza suggested purchasing a camera such as Go Pro.

Tina Chaffin advised at the conference meeting many people that go are in and out because they are working at the conference. Tina Chaffin advised we could possibly do a video summary of the meeting and post. Tina Chaffin will send out an email blast telling the PETS decision.

Time of the year was a consideration and if the suggestion passed then time of year would be discussed further. Leaning towards October/November 2017. Yvonne Krumm said details would be discussed at a board level.

The Telecommunicator Role in Liability and Professionalism Committee Update – Sherry Decker

Sherry Decker advised the committee came up with the class name: The Telecommunicator Role in Liability and Professionalism. The lesson plan, references, exam questions, and Power Point are done for unit 1 already and there are 6 units in it. Kelsey Dean said they are dividing up each section and people are volunteering for the sections they want to do.

The National Initiative: Guidelines for Minimum Training: Model Legislative Language – Sherry Decker

We are listed as clerks for occupation on the federal register. Sherry Decker has been working for 3 years on verbiage and legislation for changing the federal job title. We meet if not exceed most of the guidelines on the Recommended training guidelines for Telecommunicators in Texas.

Trying to get legislation attached so we aren't listed as clerks. First responder is where we are grouped with police, fire and EMS. Currently trying to get into the public safety fold. Benefits will be: being a profession – monetary and status as well as civil service and credentialing and certifications being paid for. Texas is currently the only state that licenses Telecommunicators.



TERT and Red Cross Collaboration Project – Sherry Decker

Mexico has requested TERT to come to Mexico. Red Cross is the primary EMS dispatcher in disasters and they only get a 4 hour class and they don't know how to deal with the calls they get. TERT will volunteer for the American Red Cross during disasters. Can do from home all you need is time, the internet, a home and computer. You dial into the software and you input the information when the phone rings and input it into CAD. If you want to volunteer for the Red Cross go online and sign up to volunteer.

TCOLE 1013 Update Committee Update Committee – Sherry Decker

Tina Chaffin and Sherry Decker just got back from Austin where they met with other members and will make sure national standards are in the 1013 so they don't have to go back as it will meet the national standard. On unit 1 currently and going over everything with a critical eye. Sherry said her current class is 64 hours. Current rules state a minimum 40 and maximum 80 hours. Going to finish the learning objectives and see how many hours will be needed. They are considering putting Crisis Communications in with the 1013. A deadline of December was requested but Sherry stressed that is improbable because the committee only wants to put forth the best. Tina Chaffin said TCOLE wants it to be a continuing committee so needs can be addressed consistently and continually. Tina advised that there is an online study guide that does not address all the questions on the test. Tina has a study guide she created which does address the questions. Connie Chavarria advised Tina's study guide helped her agency a lot with the testing.

To get into the committee you have to be involved in TCOLE and you have to send a letter of intent to TCOLE.

NCTCOG Regional Academy – Sherry Decker

Started this in 2014 and did a feasibility study, in 2015 worked on curriculum and in 2016 the academy was implemented. There were 19 students in pilot academy in January and 21 students in the 2nd academy in June and had a 10 point increase in test grades for the licensing exam.

The board will vote in August if going to continue the 4 week academy class. The academy has orientation the Wednesday before the academy. Supervisor can go and students are advised of expectations for each week. Evaluations go out to the Supervisor every Monday weekly. The next academy will be in October if the academy continues.

NNTF Update – Tina Chaffin

34 people registered and there are people coming from Washington state, IL, AR, LA and Texas. The nonprofit status is in order and they have opened up a checking account. The opening speaker is JT Taylor and Adam Timm is the closing speaker.

Tina Chaffin advised that the time on the motel conference block has gone past so room rate is no longer available. There will be an ice cream social at the event on Friday evening. Texas APCO has volunteered to be a sponsor. There is a Facebook page and the website is www.911NNTF.org.



Direction of TNT - Group Conversation

Pam Frisk said when she first started attending she wanted to learn how to be a better trainer. She suggested bringing in teachers to teach someone that teaches how to teach adults or to do lesson plans similar to a train the trainer. She suggested a two hour block.

Sherry Decker said that Toastmasters did exercises where they give out a subject and the person has to finish out the story.

Carolyn Dotts likes training resources provided such as scenario training and would like more of that provided

Mandi Jones and Robin Malaletesto said they were not contacted when they put in for committees

Michael Mendoza wanted to be in small groups and have assignments. Michael Mendoza will get with Tina for working on an assignment for the next meeting.

Charlesetta Malone wants to get her supervisors involved so they feel like they have been at the meeting as well even if they don't attend. Charlesetta will be responsible for a presentation at the next meeting on how to disseminate information from the meetings back to your PSAP.

Cindy Moorhead suggested someone from the Suicide prevention hotline, Parkland mental health center, as well as from homeless shelters possibly speak at TNT in the future. Suicide hotline has a text line now. 30 to 45 minutes is usual assignment and Cindy Moorhead will reach out to them.

Tina Chaffin and Yvonne Krumm want to come up with a welcome packet for new members so that they understand more when they come to their first meeting. NENA has a list of acronyms on their website.

Yvonne Krumm said we need nameplates for meetings.

Kelsey Dean wants some CTOs from her region to be members of the group even if they can't attend the meetings. She thinks we should have a membership drive.

Tina Chaffin said TNT has a 480 person mailing list but need to have people that don't attend meetings be more active with the group.

Sherry Decker likes people to have assignments that they are accountable for. Historically have trained to San Jose model and converting to Reno Gordon Graham mini module. It's similar to the 2 minute training. Sherry Decker is going to send the process to Cindy Moorhead and it will be attached to the meeting minutes. Mike Mendoza, Robin Malatesto and Mandi Jones will have a mini module assignment

Kelsey Dean said someone coming to talk about testifying in court would be useful.



Andrea Wilson said In January did 2 surveys about how PETS should be developed - 1 directed at the directors, COGS and districts or municipalities and a separate one for PETS members. One idea is splitting into regional groups that go to conferences in their region to promote PETS. PETS has been invited to the conference in Conroe Crime Stoppers.

Table topic questions will be presented at our meeting Have to go to one minute but not over two. Themes could be training, and since in October one idea is Halloween. The idea is to be able to answer a question quickly and on your feet. Carolyn Dotts will work on that.

Jaclyn Burns said this is her first meeting she has attended and she would like emails, etc., to be able to contact individuals to rely on for future use. This information is available on the website.

Kelsey Dean said with the welcome packet maybe a mentor needs to be assigned.

Everyone was encouraged to get on the TNT Facebook page.

Andrea Wilson said if a TNT flyer was shared with her she would pass out at her next speaking engagement

MISC

Sherry Decker talked about the disaster exercise at Washington/Oregon which was a tsunami from an Earthquake and on day 2-1/2 of the exercise they said they needed TERT. They reached out to Montana and got nothing so reached out to Texas and Sherry assisted.

Don't forget about SMU as they recently have an officer they have not located. Tina Chaffin recently shared addresses for Dallas and DART and encourages everyone to reach out to them.

Sherry Decker advised the Women of Law Enforcement Annual Conference is being held Wednesday, September 28th through 30th, 2016 at the Bob Bolen Public Safety Complex 505 W. Felix in Fort Worth.

Sherry Decker spoke about Criteria Based Dispatch. King County is hosting the class July 19th.

Yvonne Krumm advised next meeting is October 24th at Frontiers of Flight Museum in Dallas.

TCOLE credit was given for today's meeting.

Meeting adjourned at 2:41 p.m.