

## TNT Meeting Minutes November 3, 2014

- Welcome – Tina Chaffin
  - Pick a card that best describes you, share with the attendees.
- Treasurer's Report – Robbyn Hart
  - Funds looking good; have not received everyone's payment for this meeting
  - We are still working on credit card processing/accepting unable to process with credit card at this time
- TNT/TCOLE Online Training Update – Sherry Decker
  - TCOLE currently has Crisis Communications, Ethics, and Cultural Diversity online
  - TDD 4-hour and stress should be up soon
  - A lot of time and work go into producing an online course and the resources
- Stress Management Update – Robbyn Hart
  - Stress management course is finished and almost ready to be posted
  - Sign-up sheet went around to sign up to Beta Test
- Telecommunicator Alliance of Texas – Kelle Hall
  - April Bryant is working on Customer Service and needs assistance, if you can help sign up on the sheet passed around or email [abryant@mckinneytexas.org](mailto:abryant@mckinneytexas.org)
  - Goal is to provide online training options for Telecommunicators
  - If you have a curriculum you would like to work on contact Kelle Hall at [khall@hpdps.org](mailto:khall@hpdps.org)
- State Licensing Exam – Tina Chaffin
  - State pass rate less than 80% at this time
  - Numerous students report questions with grammar errors
  - Curriculum is very subjective EX. Student will define baudot. No definition of baudot given in curriculum. Different instructors may have different answers.
  - TNT has a responsibility to "beef up" the curriculum and ensure answers to the test can be found in the curriculum, this is not currently the case.
- Traffick911 Presentation
  - Provides free training regarding Human Trafficking
  - Human trafficking is a huge concern for the "Texas Triangle" Houston/Austin & San Antonio/DFW
  - Contact Linda Morrison at [linda@traffick911.org](mailto:linda@traffick911.org)

- 2015 Meeting Dates
  - February 9, 2015
  - April 19, 2015 (Networking Luncheon with PETS)
  - July 27, 2015
  - October 26, 2015