

**TNT Meeting Minutes
July 27, 2015
Frontier of Flight Museum
Dallas, TX**

Meeting in Session – 10:08
Attendees – 36 (35 registrations)

Welcome & Introductions—Yvonne Krumm

What is your favorite summer frozen treat?

Treasurer's Report—Robbyn Hart

Balance -\$3146.08 – questions on money ask Robbyn
Less today's catering and room rental (for February and July)
Plus today's membership fees

Update on accepting credit cards – Robbyn Hart

Credit Card reader not working – need to look into something else.
Square, MiFi, etc.
Need to check for security concerns on the different choices

Announce/introduce new board officers – Yvonne Krumm

President – Yvonne Krumm
President Elect – Tina Chaffin
Secretary – Cindy Moorhead
Treasurer – Robbyn Hart
Hospitality – Pam Frisk
Webmaster – Tina Chaffin

Discussion on pass rates on state licensing exam – Yvonne Krumm

Still have not received a response from TCOLE. Tarrant County and Randal-Potter both sent e-mails and have not heard back.

Roxie Dodd advises she is getting a 90% pass on first time tester and 100% on retakes

Connie Chavarria is advising they are using TEEX's with 100% passing

Patti Davis says she has feedback from her county that people are using the study guide to review for retakes and they are passing the second time. Out of 50 only a couple failed first time.

Volunteer to review curriculum and testing for Basic. Need to work on putting together a committee now because 2017 will be here soon.

Outline is too vague.

Update is typically every 5 years and it is not due for revision until 2017.

Needs reviewed sooner due to disparity between curriculum and testing.

We have been conditioned to get answers on tests – we have stepped up to a higher standard and we need to study. Classes that are 40 hours need to be 40 hours. Need to be accountable for your license.

Roxie advises they increased their classes to 64 hours – they test daily on previous day sections. Training hours required are 40 hours – you can add hours.

TC9-1-1 requires a student letter of conduct signed by each student.
They also require a minimum score of 75 or will not be allowed to test.
Recommend that they have been at the job 2 months but, will not turn someone away if they haven't.

No one specific way that is working – each area will need to find what works for them.

Any talk for updating the TCOLE Rules testing? Melissa Romolton
You can take it open book and numerous times

Frances Jimenez gives a basic knowledge of TCOLE PowerPoint at start of Basic Course. She is going to send it to Tina.

Share information on the basic with Tchaffin@tc911.org so she can put it on the TNT Website.

If you are already licensed you cannot take the test. You can take a course, just not test.

TEEC's has the lowest passing rate on the Basic Course.

You can retake classes after 2 years

Sherry Decker – Is on a committee - Distance Education and e-learning – Guidelines on introducing e-learning to TCOLE

TCOLE classes added:

2012 – Crisis

2013 – Ethics

2013 - Cultural Diversity

2015 – Stress Management

Sherry Decker is going to send a list of the people who were involved on course curriculum committees.

Recommending 2, 3 or 5 year reviews on updates for on-line courses – 3 years

Roxie Dodd – Testing Committee Chair

Need a Review Committee – Sign-up sheet sent around

Need a Legislative Committee – to review changes to law yearly – Sign-up sheet sent around

Currently we are committed to review classes every 5 years.

Upcoming TCOLE Meeting September 9-10, 2015

Discussion on next class for TCOLE online (Sign Up)

Liability – Sign-up sheet sent around

Customer Service – Sign-up sheet sent around

Beyond Location – Sign-up sheet sent around

Think about possibly going to different training tracks.

In developing a new curriculum it is recommended to do a program analysis first. Sherry Decker has an outlined format she will make available to TNT.

Training conference days in conjunction with NPEF (National Public Educator Forum) 2016 in Frisco

Vote for starting up a National 9-1-1 Trainers Forum:

Motion: Kelly Hall

Second: Robbyn Hart

Idea to tag the NPEF Conference with 1.5 - 2 day with a National 9-1-1 Tra

Location: Embassy Suites, Frisco

Tentative dates: July 31 – August 3, 2016

Idea to have combined lunch and then start classes for 9-1-1 trainers.

NPEF has registration fee – 2015 was \$150 that included munchies, reception, Mon & Wed lunch and an excursion with one dinner.

No vendor hall currently used – there is available space

No session tracks, everyone on same track all the time

Think outside the box workshop to get everyone to participate

Idea: Same concept, everyone in the same room, short sessions

Curriculum development, personality types, training age groups

Networking

Roundtable type networking, different presenters

Most sessions are 50 minutes

Utilize TNT members and bring in presenters.

Discussion to come about getting TCOLE credit for conference.

Budget would come from registration and sponsorship

Sherry Decker will lead a class on developing curriculum

Christina Denison will lead a class on Instructional Design

Need to organize a committee immediately – Sign-up sheet sent around

Presentation topics for next year's meetings need suggestions

211, Relay Texas, How to set up a dispatch training academy, Emergency Management – are you ready is something happens at your agency?, How 9-1-1 calls are used in prosecution, testifying in court, human trafficking,

Blue Board IT Reporting to TCOLE – Sherry Decker

Need a motion from our group that NCTCOG we will no longer report TCOLE hours as of end of year, 2015 for Blue Board IT training hours. Training will need to be reported by individual agency where TC reports.

Motion: Judy Duff

Second: Robbyn Hart

DOR/WOR – Samantha Baumgartner

Working on a project in Plano – currently use the APCO model DOR – Trainers are not always consistent. What are other agencies using? LEFTA System and Quia for quizzing (\$); Powered EMS

Training Share – Kristi Sprague

Pass out candy – depending on what type you pick is what questions you will be asked – Ice breaker

Open Discussion:

Bring a container to take home leftovers; if you would like.

Yvonne Krumm e-mail – ykrumm@tc911.org

9000 TC's in the state of Texas – Laura Litzerman reported TDD training hours for 3822 – Don't know the option yet.
Can put refresher courses on TCOLE website.

NCTCOG is no longer volunteering to report training conference hours as of 2016.

NCTCOG researching starting a regional telecommunicator academy. Can they do it and how can they do it and be successful?

4 weeks – 160 hours Regional Academy. January will be the pilot program – 2 academies in 2016 – Free of charge – will be up on the website to register

NCTCOG holding a CTO class in September and Adult training model in August and October

Meeting adjourned